

## **QUALITY POLICY**

By closely monitoring trends in all the sectors we serve, we aim to manufacture products that best meet our customers' needs and requirements in accordance with national and international standards and regulations.

Our priority is to continuously improve ourselves, provide our customers with scientific and up-to-date information and solutions, and exceed their expectations to ensure their satisfaction.

We strive to remain a leading example in our field through practices that contribute to the improvement of sectoral requirements in our country.

With our service approach, we aim to strengthen our presence in international markets through new representations and to rise to the top among globally preferred companies.

To achieve our goals, we are committed to:

- Implementing a management system that supports the realization of our objectives,
- Continuously measuring customer satisfaction and system effectiveness, and establishing future goals embraced at all levels of our company,
- Continuously improving our processes,
- Utilizing the latest technology in all our practices,
- Complying with relevant legislation and laws, and—particularly for ensuring Occupational Health and Safety and Environmental protection—preventing injuries, health deterioration, and pollution arising from our activities, monitoring these issues, and improving our performance each day,
- Regularly reviewing risks and applying controls for risks above acceptable levels,
- Maintaining high awareness of information security among our employees and protecting both employee and corporate information,
- Providing opportunities that support the development and participation of our employees in all our activities,
- Establishing cooperation with the best domestic and international suppliers.

***With the unity of a family shared with our employees, the enthusiasm and sincerity brought by our dynamic and entrepreneurial structure, and our passion and experience of over half a century, we will continue to create unique fragrances.***

## **OCCUPATIONAL HEALTH AND SAFETY POLICY**

### **Policy Statements**

Gülçiçek Kimya ve Uçan Yağlar San. Tic. A.Ş., through its Occupational Health and Safety Management System, commits to giving the highest priority to the health and safety of our employees, their families, our community, business partners, and customers by preventing workplace accidents, occupational diseases, injuries, and health deterioration. In this direction, we commit to:

- Eliminating hazards,
- Complying with legal regulations and the needs and expectations of relevant parties,
- Using technology to protect health and safety,
- Reducing risks through employee participation,
- Ensuring periodic reviews and inspections,
- Raising employee awareness through goal-oriented training,
- Providing necessary resources for improvement and compliance requirements,
- Continuously improving Occupational Health and Safety performance and achieving OHS objectives.

### **Policy Conditions**

The Occupational Health and Safety Policy will be distributed, understood, and implemented throughout Gülçiçek Kimya ve Uçan Yağlar San. Tic. A.Ş.

All employees and subcontractors commit to implementing this policy.

Roles, responsibilities, and authorities related to Occupational Health and Safety are defined, and employees are informed to ensure the maintenance and advancement of our system and standards.

All new processes, products, and activities are evaluated in terms of effective management and improvement of their health and safety aspects.

The health and safety performance of our contractors is evaluated and monitored.

All workplace accidents and incidents—whether or not they result in damage—are investigated to determine root causes, and necessary measures are taken to prevent recurrence.

Resources and facilities required for the successful operation of all OHS Management System processes are provided.

Information on our health and safety practices is shared with legal authorities upon request.

Customers are provided with necessary recommendations regarding the safe transport, storage, use, and disposal of our products.

## **ENVIRONMENTAL POLICY**

### **Policy Statements**

Gülçiçek Kimya ve Uçan Yağlar San. Tic. A.Ş., within the scope of its Environmental Management System, follows the consumption of natural resources in line with sustainability principles under its environmental policy, which aims to protect the environment, reduce environmental impacts, and create a positive contribution to the environment. In this direction, we commit to:

- Reducing water consumption,
- Ensuring efficient use of resources,
- Reducing waste generation,
- Protecting biological diversity,
- Complying with legal regulations and the needs and expectations of relevant parties,
- Using appropriate technologies for environmental protection,
- Minimizing impacts on climate change,
- Raising awareness among all employees on environmental protection,
- Continuously improving environmental performance and achieving environmental objectives.

### **Policy Conditions**

The Environmental Policy will be distributed, understood, and implemented throughout Gülçiçek Kimya ve Uçan Yağlar San. Tic. A.Ş.

All employees and subcontractors commit to implementing this policy.

Environmental roles, responsibilities, and authorities are defined, and employees are informed to ensure their active participation in maintaining and improving our environmental system and standards.

All new processes, products, and activities are evaluated for effective management and improvement of their environmental aspects.

The environmental performance of our contractors is evaluated and monitored.

All environmental accidents and incidents—whether or not they cause damage—are investigated to determine root causes, and necessary measures are taken to prevent recurrence.

## **INFORMATION SECURITY POLICY**

Within the scope of the ISO 27001 Information Security Management System, as Gülçiçek Kimya and its employees, we commit to managing all risks related to our information security and information assets by:

- Implementing the requirements of the Information Security Management System standard, creating necessary documentation, ensuring certification through independent audits, and continuously improving the system,
- Conducting training programs to enhance technical and behavioral competencies and increase information security awareness among all personnel,
- Complying with all legal regulations and contractual requirements related to information security,
- Strengthening organizational reliability in the eyes of relevant parties,
- Identifying, determining, evaluating, and controlling risks related to information security within the framework of strategic business planning and risk management,
- Protecting the confidentiality, integrity, and availability of information assets belonging to our customers, suppliers, and third parties,
- Systematically managing risks and opportunities related to information assets,
- Protecting confidentiality, integrity, and all physical and electronic information assets across the company to maintain competitiveness, profitability, legal compliance, and corporate image.

We hereby commit to all the above.